

Freedom of Information Request: Meeting Statutory Requirements in Our GP Practice

1. Introduction

This document outlines how our GP practice meets statutory requirements in accordance with the relevant regulations and standards. The purpose is to provide a clear and comprehensive overview of our compliance with statutory obligations to ensure transparency and accountability in our operations.

2. Compliance with Statutory Requirements

a. General Medical Services (GMS) Contract Compliance:

- **Contractual Obligations:** Our practice adheres to the terms set out in the GMS contract, ensuring that we provide a comprehensive range of primary medical services to our patients.
- **Performance Monitoring:** We regularly monitor our performance against the key performance indicators (KPIs) specified in the contract, including patient access, quality of care, and service delivery.

b. Care Quality Commission (CQC) Standards:

- **Registration and Inspections:** Our practice is registered with the Care Quality Commission (CQC) and undergoes routine inspections to ensure compliance with the CQC's fundamental standards of quality and safety.
- **Action Plans:** Following CQC inspections, we develop and implement action plans to address any areas for improvement identified by the inspectors. These plans are reviewed and updated regularly.

c. Data Protection and Confidentiality:

- **General Data Protection Regulation (GDPR):** Our practice is compliant with GDPR requirements, including the protection of patient data, data subject rights, and secure processing of personal information.
- **Data Security Policies:** We have robust data security policies in place, including access controls, encryption, and regular audits to safeguard patient information.

d. Health and Safety Regulations:

- **Risk Assessments:** We conduct regular risk assessments to identify and mitigate potential hazards within the practice. This includes assessments of physical premises, infection control, and occupational health risks.
- **Health and Safety Policies:** Our practice has comprehensive health and safety policies in place, including emergency procedures, fire safety, and first aid protocols. These policies are regularly reviewed and updated.

e. Safeguarding Requirements:

- **Safeguarding Training:** All staff members undergo mandatory safeguarding training to ensure they are equipped to recognize and respond to safeguarding concerns for both children and vulnerable adults.
- **Safeguarding Policies:** We have established safeguarding policies and procedures in line with statutory requirements, and we regularly review and update these policies to reflect changes in legislation and best practice.

f. Equality and Diversity:

- **Equality Act Compliance:** Our practice is committed to complying with the Equality Act 2010. We ensure that our services are accessible to all patients, regardless of their race, gender, disability, or other protected characteristics.
- **Diversity Training:** All staff receive training on equality and diversity to promote an inclusive environment and to understand and meet the diverse needs of our patient population.

g. Clinical Governance:

- **Quality Assurance:** We implement a robust clinical governance framework to ensure high standards of patient care. This includes regular audits, clinical reviews, and implementation of best practice guidelines.
- **Incident Reporting:** We have a system in place for reporting and reviewing clinical incidents and significant events. This process includes learning from incidents and making necessary improvements to prevent recurrence.

h. Continuing Professional Development (CPD):

- **Training Requirements:** All clinical staff are required to undertake ongoing professional development in accordance with their professional registration requirements. We support and facilitate CPD opportunities for our team.
- **CPD Records:** We maintain comprehensive records of CPD activities and ensure that training requirements are met as part of our commitment to continuous improvement.

i. Accessibility and Patient Rights:

- **Patient Access:** We comply with statutory requirements regarding patient access to services, including appointment availability, waiting times, and patient choice.
- **Complaints Procedure:** Our practice has a clear and accessible complaints procedure in place, allowing patients to raise concerns or complaints about their care. We handle complaints in accordance with NHS guidelines and ensure that feedback is used to improve services.
- **Opening hours:** <https://www.rubycountrymedicalgroup.co.uk/opening-hours>

Finances

Global Sum Holsworthy

☐ PMS APMS

☐ PMS APMS

PMS APMS Total: £157,235.09

A/PMS Payment Type	Annual Contract Value	Instruction Type	Value Per Patient	List Size	£
Monthly Baseline	£1,886,821.08	Flat Amount			£157,235.09

Displaying 1-1 of 1 items

Global Sum Stratton

☐ GMS/PMS/APMS Contract Value

☐ Calculation of Monthly Global Sum Payment

1,225,871.53

Temporary Residents Adjustment 26,678.72 Add

London Weighting Allowance 2.18 Add

Superannuation Premium 0.00 Add

Appraisal Premium 0.00 Add

Adjusted Global Sum Annual Payment 1,252,552.43 Equals

Initial Global Sum Monthly Payment 104,379.37

Additional Service Opt Outs 4,958.02 Minus

Capitation Monthly Payment GMS/PMS/APMS (JUL, AUG & SEP) 99,421.35

Contract Payment [Stratton](#)

Contract Payment [Holsworthy](#)

GP Income: <https://www.rubycountrymedicalgroup.co.uk/gp-earnings>

CQC inspection: [Stratton Medical Centre](#)

CQC inspection: [Holsworthy and Hatherleigh Medical Centres](#)

Complaints Procedure: <https://www.rubycountrymedicalgroup.co.uk/suggestions-complaints--compliments>

Non-NHS Services Fees:

https://www.rubycountrymedicalgroup.co.uk/_common/getdocument?id=199453

(please note that these charges are correct for 2024, but may be subject to change)

3. Conclusion

Our GP practice is dedicated to meeting all statutory requirements and maintaining high standards of care and service delivery. We regularly review and update our policies and procedures to ensure ongoing compliance with relevant regulations and best practices. This commitment to statutory compliance underpins our goal of providing safe, effective, and patient-centred care.

If you have any further questions or require additional information, please do not hesitate to contact us.